"Measure" means how will the agency evaluate its success? **Agency Name** Update the Reporting Period with month, day, and year. **Program Name** "Target" means desired level of "Goal" means what the agency achievement. **Objectives Report** intends to accomplish. **Corporate Scorecard Objective:** Promote Economic Opportunity Target Goal Measure Year-End Mid-Year FY2018 Year-End FY2018 FY2017 To create business Membership retention **85%** 83% 46%

92%

■ 120 leads

■ 20% increase

Comments/ Explanation:

opportunities, visibility,

and education for

members

Media coverage measure is a new measure for FY18.

These are tables. The cells will expand to fit text. Insert rows and copy and paste as needed. Place a hard page return between objectives.

90%

n/a

100 leads

75%

50 leads

10% increase

Provide actual performance achievements and trend information on achievement if applicable

Corporate Scorecard Objective: Strengthen Neighborhoods

Member participation in

Bureau programs

Media coverage "hits"

Lead generated for

members

Goal	Measure	Target	Year-End FY2017	Mid-Year FY2018	Year-End FY2018
To provide homeownership	 Number of houses constructed 	■ 10	8	4	•
opportunities for low- income families	Percent of new houses constructed	 15% increase over last year in total units available 	10%	10%	
	Number of new homeowners	■ 25	15	20	

Comments/ Explanation:

10% increase in housing supply is benchmarking standard. Even though the goal does not change from year-to-year, it is our goal to increase the housing supply consistently by 10% each year over the previous year. Did not meet FY17 new homeowner goal last year. Prospective homeowners decided to delay purchase.

Provide 2-3 explanatory sentences regarding performance. Resize table cells as needed. Copy and paste to subsequent pages as needed.